

Richard Alan Mills

2693 West Diamond Bar Road, Rathdrum, ID 83858
(208) 762-8921 – Home
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Employment

- | | |
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| 2009 to Present | <p>Empire Airlines Coeur d’Alene, ID
Director of Quality Assurance/Chief Inspector
Serve as Chief Inspector in accordance with the requirements of Title 14 CFR Part 119.65. Manage the Company’s Part 121 required CASS. Manage Company’s Required Inspection Item program. Responsible for the management of the Technical Records Department and Technical Publications Department. An active part of the Company’s Safety Management System development team. Serve in the capacity of FAA Liaison for all matters of Airworthiness and responsible for maintenance reporting to that agency. Manage the Voluntary Disclosure Reporting Program. Manage a staff of ten people in three departments.</p> |
| 2001 to 2009 | <p>Empire Airlines Coeur d’Alene, ID
Director of Safety and Compliance
Develop and manage a Safety Management System. Oversee the Company Safety Council. Develop incident reporting system and manage accident/incident investigation program. Conduct root cause investigations. Interface with QA to develop Company-wide Internal Evaluation and Continuing Analysis and Surveillance Programs. Ensure compliance with FAA requirements and serve as FAA Liaison. Ensure adequacy of Company Emergency Response Program and manage Aviation Security Program.</p> |
| 2000 to 2001 | <p>National Air Carrier Association (NACA) Washington, DC
Vice President Technical Services
Responsible to ten Part 121 Supplemental Certificate-Holder members and their staffs to provide informational support on the regulatory activities of the FAA and other government agencies in the areas of maintenance, engineering and safety. Produced and distributed a daily e-publication for NACA members and the members of other aviation associations and several government offices highlighting daily regulatory activity. Managed the NACA Maintenance and Safety Councils and their activities.</p> |
| 1999 to 2000 | <p>Kitty Hawk International, Inc. Ypsilanti, Michigan
Director of Flight Safety (required management position, 14 CFR, Part 119.65)
Responsible for operational safety and internal evaluation of Part 121 Cargo Air Carrier. Developed and managed investigation, reporting, and tracking system for air safety events and operational irregularities. Managed emergency response program. Served as governmental liaison with FAA, NTSB, and other governmental agencies. Resolved of international issues including certification and incidents. Served as company Director of Security for risk notification and planning.</p> |

- 1996 to 1999 **American International Airways, Inc.** **Oscoda, Michigan**
Director FAA Liaison/Quality Assurance
Responsible for investigation, correspondence, and management of Voluntary Disclosure Program and FAA enforcement issues. Included reporting status to upper management and coordination with outside counsel. Responsible for oversight of Maintenance Quality Assurance program and compliance with CAS requirements. Oversight included internal and external audit programs. Board member of company Reliability program. Oversight of Airworthiness Directive tracking program.
- 1990 to 1996 **Allegheny Airlines, Inc. (USAir Express)** **Middletown, Pennsylvania**
Director of Systems Compliance
Development and implementation of Quality Assurance and Self-Evaluation Program, internal and external vendor surveillance, management of Voluntary Disclosure and Incident Analysis Programs, Company FAA Liaison, Company C.A.S.E. membership representative, and oversight of Environmental Programs and Technical Publications. Management member of company System Board.
- 1986 to 1990 **Eastern Metro Express** **Chattanooga, Tennessee**
Manager of Quality Assurance
Audit of external vendors and management of Maintenance Training Program
Maintenance Training Instructor
Taught aircraft maintenance and inspection procedures on deHavilland DHC-8 and Jetstream 31
Mechanic/Avionics Technician
Line maintenance, scheduled maintenance and aircraft modification.
- 1985 - 1986 **Spartan School of Aeronautics** **Tulsa, Oklahoma**
Lab Technician and Teaching Assistant
Repaired school teaching and test equipment and taught basic electronics labs.

Education

- 1986 Spartan School of Aeronautics **Tulsa, Oklahoma**
Aviation Electronics Technician II (3.93/4.0 GPA)
- 1985 University of Arkansas **Fayetteville, Arkansas**
Bachelor of Arts - Architecture Major
- 1972 Meramec Community College **St. Louis, Missouri**
Associate of Applied Science - Drafting/Design

Licenses

Federal Aviation Administration
Mechanic with Airframe and Powerplant Ratings
August 16, 1989

Federal Communications Commission
General Radiotelephone Operator #PG-10-22033
May 6, 1986

Professional Associations

Coordinating Agency for Supplier Evaluation, Inc. (C.A.S.E.)

Former Chairman of the Air Carrier Section
Former Corporate President
Former Chairman of the Air Carrier Database Committee

National Air Carrier Association

Former Vice Chairman of the Safety Committee

Regional Air Cargo Carrier Association (RACCA)

Safety Committee Chairman

Cessna Caravan Icing Workgroup

(A collaborative group gathered to address safe icing operations including FAA, Cessna, and RACCA operators)
Chairman

Professional Education

Coordinating Agency for Supplier Evaluation

Level III Auditor Training

TapRoot™

Incident Investigation & Root Cause Analysis Training

Total Quality Management

RWM Associates

Federal Aviation Administration - FAA Academy

System Safety - Course 22006

Medallion Foundation, Inc.

TapRoot Course

Flight Safety Boeing Training International

Human Factors Awareness Training for Managers

Professional Awards

Federal Aviation Administration

Aircraft Maintenance Technician - Gold Award

Military

1966 to 1972

United States Marine Corps

Honorable Discharge
Rate at Discharge - Sergeant (E-5)
Viet Nam Veteran
Engineer